

POST-HURRICANE HARVEY/IRMA INDUSTRY BRIEFING

HURRICANE HARVEY CONDITIONs AND UPDATE

HURRICANE IRMA CONDITIONs AND UPDATE

**FACILITIES, TRANSPORTATION AND
DROPSHIPMENT**

REMITTANCE MAIL

CHANGE OF ADDRESS MANAGEMENT

MAIL TRANSPORT EQUIPMENT



HURRICANE HARVEY

RECOVERY UPDATE



Processing Facilities

- N. Houston P&DC and Beaumont P&DF are open and processing mail
- Embargo on LIVE animals has been lifted
- Currently accepting all drop shipment

Houston COOP sites

- Beaumont Downtown Finance at Beaumont P&DF (Sept 18, 2017)
- Katy Finance at Katy Annex
- Houston Bear Creek at Houston Fleetwood (Jan 2018)
- Mauriceville at Bridge City
- Deweyville at Bridge City
- Nome at China
- Stowell at Winnie
- Glen Flora at Wharton

HURRICANE IRMA

RECOVERY UPDATE



Caribbean District (ZIPs 006-009)

- **San Juan P&DC open and processing mail**
 - Accepting all FAST appointments for Puerto Rico and Virgin Islands
 - Embargo on Priority Mail Express and LIVE animals for ZIPs 006-007, 009 has been **lifted**
- **Virgin Island (ZIP 008)**
 - No access to St. Thomas and St. John
 - Pier and airport closed
 - Mail Volume being held in Puerto Rico
 - St. Croix, Culebres and Viegas are fully operational for delivery
 - Embargo on Priority Mail Express and LIVE animals **remains**

Gulf Atlantic District (ZIPs 298, 304, 308-310, 312-320, 322-326, 344, 398)

- **All facilities are open and processing mail**
 - Jacksonville P&DC
 - Jacksonville NDC
 - Tallahassee P&DC
 - Gainesville P&DC
 - Pensacola P&DC
 - Macon P&DC
 - Augusta P&DC
- **Embargo on Priority Mail Express and LIVE animals through close of business Wednesday, September 13**
- **Accepting all Drop Shipments**

Suncoast District (ZIPs 321, 327-329, 335-339, 341-342, 346-347)

- **All facilities are open and processing mail**
 - Ybor City P&DC
 - Orlando P&DC
 - Seminole P&DC
 - Fort Myers P&DC
 - Manasota P&DC
 - Mid Florida P&DC
 - Tampa P&DC
- **Embargo on Priority Mail Express and LIVE animals through close of business Thursday, September 14**
- **Accepting all Drop Shipments**

South Florida District (ZIPs 330-334, 340, 349)

- **All facilities are open and processing mail**
 - Miami P&DC
 - Royal Palm P&DC
 - West Palm Beach P&DC
 - Miami ISC
- **Embargo on Priority Mail Express and LIVE animals through close of business Thursday, September 14**
- **Accepting all Drop Shipments**

Florida Keys

- **Currently no access to Florida Keys**
 - Airports open for emergency response flight only
 - After state inspection, the 42 bridges will be safe for travel
 - All volume for the Keys is being held at Royal Palms P&DC
 - As soon as the infrastructure is stabilized, USPS is prepared to transport all volumes



Surface Transportation

- Transportation for staged volumes in Jacksonville, Greensboro and Atlanta for the Florida processing plants resumed Monday evening, September 11

Air Transportation

- FedEx and UPS are fully operational as of September 12
- C-AIR – all Air Stops open today, September 13

As further impacts are identified, updated information being posted to USPS Service Alerts website:

- <http://about.usps.com/news/service-alerts/welcome.htm>

PostalPro website:


- <http://postalpro.usps.com/>

FAST website:

- <https://fast.usps.com/fast/fastApp/resources/createMsgBrd.action>

35 Industry Alerts issued since last week through 9/13

Industry Alerts released as impacts warrant and changes occur. Subscribe via email to IndustryAlert@usps.gov.



United States Postal Service®
INDUSTRY ALERT
September 5, 2017

The Northeast Area a and delivery operation appointments are sus

With impacts expecte until further notice.

As further impacts to <http://about.usps.com> released as impacts v

United States Postal Service®
INDUSTRY ALERT
September 6, 2017

The U.S. Postal Servi

The storm is one of the Rico and Virgin Islands

As further impacts to <http://about.usps.com> released as impacts w

United States Postal Service®
INDUSTRY ALERT
September 7, 2017

Updated: Thursday, Se

Effective immediately close of business Th

330, 331, 332,

Effective immediately Delivery Operations,

- Big Pine Key, 2
- Key West, Flagl
- Islamorada, 828
- Key Colony Bea
- Key Largo, 100
- Key West, 400

United States Postal Service®
INDUSTRY ALERT
September 10, 2017

Updated: Sunday, Se

The Postal Service ZIP Code ranges t

- 298, 304, 308

Previously Report

All Post Offices/St suspended Retail business, Saturda

- 304, 310, 312

Macon GA P&DF w suspended until M

United States Postal Service®
INDUSTRY ALERT
September 12, 2017

Southern Area – Hurricane Irma Update – Gulf Atlantic District

Updated: Tuesday, September 12, 2017 @ 5:30PM

Macon GA P&DF has resumed ALL operations:

- Macon GA P&DC, 451 College St, Macon GA 31213-9997

All Post Offices/Stations/Branches/Finance Units have resumed normal operations, with the exception of the below listed offices that remain closed until further notice:


- SAPELO ISLAND, 1 LONG TABBY LANE, SAPELO ISLAND GA 31327
- SAVANNAH – HUNTER AAFB (Finance), 525 LEONARD NEAL ST STE 6010, SAVANNAH GA 31405
- ST SIMONS ISLAND, 1705 FREDERICA RD, SIANT SIMONS GA 31422
- JEKYLL ISLAND (FINANCE UNIT), 511 N BEACHVIEW DR, JEKYLL ISLAND GA 31519
- SEA ISLAND, 351 SEA ISLAND RD STE 104 (FINANCE UNIT), SEA ISLAND GA 31522
- WOODLAND RMPO, 60 E MAIN ST, WOODLAND GA 31836
- ORANGE PARK MALL (FINANCE UNIT), 1910 WELLS RD, ORANGE PARK FL 32073
- JACKSONVILLE NAS (FINANCE UNIT), BLDG 569 ENTERPRISE & CHILD ST, JACKSONVILLE FL 32212
- JACKSONVILLE MAYPORT (FINANCE UNIT), BLDG 460 MASSEY AVE, JACKSONVILLE FL 32227
- FT STEWART AFB, WURZBURG STREET, FT STEWART GA 31314

All Post Offices/Stations/Branches/BME/Finance Units

- Updates will be sent through INDUSTRY ALERT
- Updated information will be posted to USPS Service Alerts website

<http://about.usps.com/news/service-alerts/welcome.htm>

Residential customers



Service disruption alerts

Will I receive mail delivery?


Is my Post Office open?

Change of address

Holding mail

Contact us

Business mailers



Service disruption alerts

Delivery units not accepting drop shipments


Mail Service Disruption Report

USPS facilities status

Mailer information

Contact us

International mailers



Bahrain

Cuba

New Zealand

Thailand

United Arab Emirates

Lithium battery shipping regulations

China

Guatemala

Syria

Ukraine

Yemen

Mail Service Disruption Report - DOMESTIC (Updates as of 9/11/17 - 2:00 PM ET)

Legend: Resumed ALL Operations; line item will be completely removed on the next posting
 Resumed Specified Operations; line item will remain until all operations have resumed
 Facility permanently closed and operations relocated; line item will be completely removed after one week
 Newly Added / Updated

Date of Disrup.	Last Updat	Post Office	Affected ZIP(s)	Stat	Cause	Drop Shipments Redirected to	Operations Resume Date	Operations Impacted							
								Deliver	No Retail	Degraded Retail	Acceptance	No Drop Shipments at Facility	Drop Ship Redirec	All	
9/11/17	9/11/17	LA CROSSE PO	32858	FL	Hurricane Irma			X	X						
9/11/17	9/11/17	LOCOLOSA PO	32862	FL	Hurricane Irma			X	X						
9/11/17	9/11/17	LOWELL PO	32863	FL	Hurricane Irma			X	X						
9/11/17	9/11/17	MONTOSH PO	32864	FL	Hurricane Irma			X	X						
9/11/17	9/11/17	NELOUSE PO	32866	FL	Hurricane Irma			X	X						
9/11/17	9/11/17	NICANGPY PO	32867	FL	Hurricane Irma			X	X						
9/11/17	9/11/17	MORRISTON PO	32868	FL	Hurricane Irma			X	X						
9/11/17	9/11/17	NEVERBRY PO	32869	FL	Hurricane Irma			X	X						
9/11/17	9/11/17	OLD TOWN PO	32830	FL	Hurricane Irma			X	X						
9/11/17	9/11/17	ORANGE LAKE PO	32831	FL	Hurricane Irma			X	X						
9/11/17	9/11/17	CITTER CREEK PO	32833	FL	Hurricane Irma			X	X						
9/11/17	9/11/17	REDDOCK PO	32836	FL	Hurricane Irma			X	X						
9/11/17	9/11/17	SUWANNEE PO	32892	FL	Hurricane Irma			X	X						
9/11/17	9/11/17	TRENTON PO	32893	FL	Hurricane Irma			X	X						
9/11/17	9/11/17	WALDO PO	32894	FL	Hurricane Irma			X	X						
9/11/17	9/11/17	WILLISTON PO	32896	FL	Hurricane Irma			X	X						
9/11/17	9/11/17	WORTHINGTON SPRING PO	32897	FL	Hurricane Irma			X	X						
9/11/17	9/11/17	HERBERT ISLAND PO	32953	FL	Hurricane Irma			X	X						
9/6/17	9/6/17	LONG KEY PO	33001	FL	Hurricane Irma		Operations expected to resume 9/11/17	X	X		X			X	X
9/11/17	9/11/17	LONG KEY PO	33001	FL	Hurricane Irma			X	X						
9/6/17	9/6/17	ISLAMORADA PO	33036	FL	Hurricane Irma		Operations expected to resume 9/11/17	X	X		X			X	X
9/6/17	9/6/17	KEY LARGO PO	33037	FL	Hurricane Irma		Operations expected to resume 9/11/17	X	X		X			X	X
9/6/17	9/6/17	KEY WEST PO	33040	FL	Hurricane Irma		Operations expected to resume 9/11/17	X	X		X			X	X
9/6/17	9/6/17	KEY WEST PO	33040	FL	Hurricane Irma		Operations expected to resume 9/11/17	X	X		X			X	X
9/6/17	9/6/17	SUMMERLAND KEY PO	33042	FL	Hurricane Irma		Operations expected to resume 9/11/17	X	X		X			X	X
9/6/17	9/6/17	BIG PINE KEY PO	33043	FL	Hurricane Irma		Operations expected to resume 9/11/17	X	X		X			X	X
9/6/17	9/6/17	MARATHON PO	33050	FL	Hurricane Irma		Operations expected to resume 9/11/17	X	X		X			X	X
9/6/17	9/6/17	MARATHON SHORES PO	33050	FL	Hurricane Irma		Operations expected to resume 9/11/17	X	X		X			X	X

Click on this link to download the file

REMITTANCE MAIL

Florida Remittance Mail Update

- Customers in the impacted areas were contacted regarding the disposition of their mail
- All Florida processing facilities are back on line and processing Remittance mail for customer pickup
- Remittance Mail held at origin during the storm has returned to their respective Florida Processing facility
- Continuous communication re: Remittance mail provided to the MMA & RMAC Industry groups

CHANGE OF ADDRESS MANAGEMENT



The Official Change of Address Form

Official USPS® Change of Address

✓ Exclusive Mover Savings

Get instant access to over \$750 in valuable coupons

✓ Safe and Secure

Safeguard your personal information with identity verification by a simple \$1 charge to your credit or debit card

✓ Email Confirmation

Receive an immediate email confirmation of your Change of Address

Check the check box if you are moving from a disaster area

Implemented disaster response option on Internet Change-of-Address website to allow customers to enter COAs without a credit card if old address from an impacted area.

Activated Emergency Change-of-Address function that allows USPS personnel to submit COAs for persons domiciled in shelters.



Emergency Change of Address

Wilson, James D -
D36YC0

MENU

Log Out

User Guide

Emergency Carrier
Route Information

National
Preparedness

Feedback

v1.02

COA Entry (Enter COA)

Enter a change of address to an address other than a PO Box number reserved for emergencies.

Submit COA

Print This Page

Clear All

Home Page

Start Date: 09/01/17

1. Change of Address for

Individual Entire Family Business

5a. LAST Name & Jr./Sr./etc.

6. If BUSINESS Move, Print BUSINESS Name

7a. OLD Mailing Address

7a. OLD APT or Suite

7c. OLD CITY

8a. NEW Mailing Address

8a. NEW APT/Ste or PMB

8c. NEW CITY

2. Is This Temporary (Date to Discontinue)

Yes No (/ / 17)

5b. FIRST Name and MI

7b. Puerto Rico Only: Urbanization Name

7d. State

7e. ZIP

8d. State

8e. ZIP

8b. Puerto Rico Only: Urbanization Name

Second Variation

1. Change of Address for

Individual Entire Family Business

5a. Last Name & Jr./Sr./etc.

2. Is This Temporary (Date to Discontinue)

Yes No (/ / 17)

5b. First Name and MI

MAIL TRANSPORT EQUIPMENT

CONTAMINATION MANAGEMENT

Contaminated MTE Management

- Contaminated MTE cannot be returned and must be inventoried by the mailer and submitted to the local BSN for assistance
- USPS will assess mailer on-hand inventory from MTEOR for estimate of amount of MTE that was on-hand when Harvey/Irma struck
- All requests for MTE must be submitted through MTEOR

QUESTIONS

