

POST-HURRICANE HARVEY/IRMA INDUSTRY BRIEFING



HURRICANE HARVEY CONDITIONS AND UPDATE

HURRICANE IRMA CONDITIONS AND UPDATE

FACILITIES, TRANSPORTATION AND DROPSHIPMENT



REMITTANCE MAIL

CHANGE OF ADDRESS MANAGEMENT

MAIL TRANSPORT EQUIPMENT





HURRICANE HARVEY

RECOVERY UPDATE







Processing Facilities

- N. Houston P&DC and Beaumont P&DF are open and processing mail
- Embargo on LIVE animals has been lifted
- Currently accepting all drop shipment

Houston COOP sites

- Beaumont Downtown Finance at Beaumont P&DF (Sept 18, 2017)
- Katy Finance at Katy Annex
- Houston Bear Creek at Houston Fleetwood (Jan 2018)
- Mauriceville at Bridge City
- Deweyville at Bridge City
- Nome at China
- Stowell at Winnie
- Glen Flora at Wharton



HURRICANE IRMA

RECOVERY UPDATE







Caribbean District (ZIPs 006-009)

- San Juan P&DC open and processing mail
 - Accepting all FAST appointments for Puerto Rico and Virgin Islands
 - Embargo on Priority Mail Express and LIVE animals for ZIPs 006-007,
 009 has been lifted
- Virgin Island (ZIP 008)
 - No access to St. Thomas and St. John
 - Pier and airport closed
 - Mail Volume being held in Puerto Rico
 - St. Croix, Culebres and Viegas are fully operational for delivery
 - Embargo on Priority Mail Express and LIVE animals remains



Gulf Atlantic District (ZIPs 298, 304, 308-310, 312-320, 322-326, 344, 398)

- All facilities are open and processing mail
 - Jacksonville P&DC
 - Jacksonville NDC
 - Tallahassee P&DC
 - Gainesville P&DC
 - Pensacola P&DC
 - Macon P&DC
 - Augusta P&DC
- Embargo on Priority Mail Express and LIVE animals through close of business Wednesday, September 13
- Accepting all Drop Shipments



Suncoast District (ZIPs 321, 327-329, 335-339, 341-342, 346-347)

- All facilities are open and processing mail
 - Ybor City P&DC
 - Orlando P&DC
 - Seminole P&DC
 - Fort Myers P&DC
 - Manasota P&DC
 - Mid Florida P&DC
 - Tampa P&DC
- Embargo on Priority Mail Express and LIVE animals through close of business Thursday, September 14
- Accepting all Drop Shipments



South Florida District (ZIPs 330-334, 340, 349)

- All facilities are open and processing mail
 - Miami P&DC
 - Royal Palm P&DC
 - West Palm Beach P&DC
 - Miami ISC
- Embargo on Priority Mail Express and LIVE animals through close of business Thursday, September 14
- Accepting all Drop Shipments



Florida Keys

- Currently no access to Florida Keys
 - Airports open for emergency response flight only
 - After state inspection, the 42 bridges will be safe for travel
 - All volume for the Keys is being held at Royal Palms P&DC
 - As soon as the infrastructure is stabilized, USPS is prepared to transport all volumes







Surface Transportation

 Transportation for staged volumes in Jacksonville, Greensboro and Atlanta for the Florida processing plants resumed Monday evening, September 11

Air Transportation

- FedEx and UPS are fully operational as of September 12
- C-AIR all Air Stops open today, September 13



As further impacts are identified, updated information being posted to USPS Service Alerts website:

http://about.usps.com/news/service-alerts/welcome.htm

PostalPro website:

http://postalpro.usps.com/

FAST website:

https://fast.usps.com/fast/fastApp/resources/createMsgBrd.action



35 Industry Alerts issued since last week through 9/13

Industry Alerts released as impacts warrant and changes occur. Subscribe via email to IndustryAlert@usps.gov.

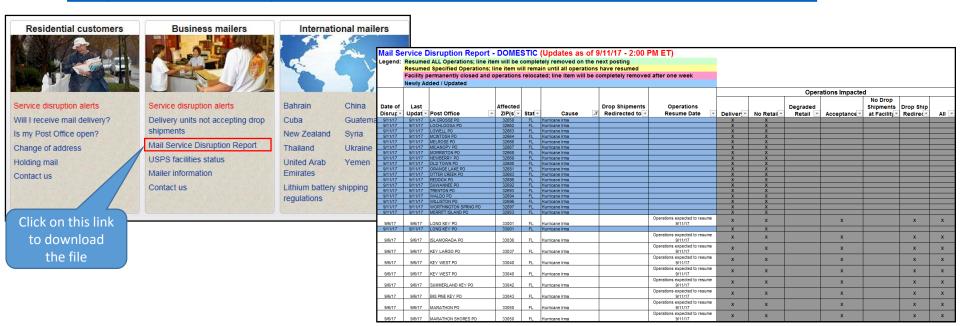




All Post Offices/Stations/Branches/BME/Finance Units

- Updates will be sent through INDUSTRY ALERT
- Updated information will be posted to USPS Service Alerts website

http://about.usps.com/news/service-alerts/welcome.htm







REMITTANCE MAIL



Florida Remittance Mail Update

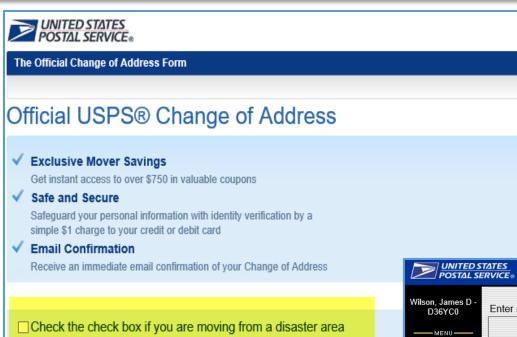
- Customers in the impacted areas were contacted regarding the disposition of their mail
- All Florida processing facilities are back on line and processing Remittance mail for customer pickup
- Remittance Mail held at origin during the storm has returned to their respective Florida Processing facility
- Continuous communication re: Remittance mail provided to the MMA & RMAC Industry groups



CHANGE OF ADDRESS MANAGEMENT



Change of Address Management



Implemented disaster response option on Internet Change-of-Address website to allow customers to enter COAs without a credit card if old address from an impacted area.

Activated Emergency Changeof-Address function that allows USPS personnel to submit COAs for persons domiciled in shelters.

Emergency Change of Address COA Entry (Enter COA) Enter a change of address to an address other than a PO Box number reserved for emergencies. Submit COA Print This Page Clear All Home Page Start Date: 09 / 01 / 17 1. Change of Address for 2. Is This Temporary (Date to Discontinue) Log Out -○ Individual • Entire Family ○ Business Yes ○ No — User Guide — 5b. FIRST Name and MI 5a. LAST Name & Jr./Sr./etc. Emergency Carrier Route Information 6. If BUSINESS Move. Print BUSINESS Name 7a. OLD Mailing Address - Feedback -7a. OLD APT or Suite 7b. Puerto Rico Only: Urbanization Name v1.02 7c OLD CITY 7e 7IP 7d. State 8a. NEW Mailing Address 8a. NEW APT/Ste or PMB 8b. Puerto Rico Only: Urbanization Name 8c. NEW CITY 8d. State 8e. ZIP Second Variation 2. Is This Temporary (Date to Discontinue) Change of Address for ○ Individual ● Entire Family ○ Business Yes ○ No 5a. Last Name & Jr./Sr./etc. 5b. First Name and MI



MAIL TRANSPORT EQUIPMENT

CONTAMINATION MANAGEMENT



Contaminated MTE Management

- Contaminated MTE cannot be returned and must be inventoried by the mailer and submitted to the local BSN for assistance
- USPS will assess mailer on-hand inventory from MTEOR for estimate of amount of MTE that was on-hand when Harvey/Irma struck
- All requests for MTE must be submitted through MTEOR



QUESTIONS

